



SNOWMOBILE TOURS | POLICIES & PROCEDURES

With your safety in mind we reserve the right to alter trips upon our discretion due to weather or unpredictable events. In the event we change a trip due to weather the price of the trip remains the same if it is a comparable length.

- Cancellations/Refunds are less a \$15.00 per person cancellation fee if eligible. The deposit is nonrefundable but the remainder is refundable if we are given 7 days advance notice-Groups of 12 or more require 30 days notice. Cancellations inside 7 or 30 days are not subject to refund.
- No-shows and late arrivals are not eligible for refunds. Although we may allow a one-time change within the same year based upon availability and circumstance. Changes will incur a change fee of \$10.00 per person.
- Any participant under the age of 18 years must have a Release Waiver signed by a parent or guardian. Your waivers are available on location or by email *upon request*.
- Minimum age requirements are 4 years old for all trip lengths, to drive a machine under the age of 18 years you must have a valid driver license, and to drive a machine with a passenger you must be 18 years old.
- We refuse service to anyone under the influence of Drugs/Alcohol prior to or during any activity with Ice Pirates Backcountry Adventures and in turn you immediately forfeit refund.
- Healthy fitness level is Always Recommended.
- By making a deposit to Ice Pirates Backcountry Adventures you are stating that you understand, acknowledge and agree to our terms and policies.
- Our trips depart snow or shine. In order to maintain our schedule we ask that you arrive on time as not to miss your trip. A one-time change may be allowed and a change fee applied in order to change a trip time if you miss your departure under reasonable circumstances. -We truly appreciate your choosing Ice Pirates Backcountry Adventures.